

## **Minutes from National iMedConsent™ VANTS Call**

Wednesday, November 2, 2005

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### **1. November General Release**

Dialog Medical gave an overview of the new content and functionalities that will be included in the November iMedConsent patch. Please refer to the Release Notes (forthcoming) for details.

### **2. Interlink Signature Pad Discussion**

I invited Interlink representatives to attend the call to describe their planned improvements to VA customer service in light of the recent rash of ePad driver difficulties including the unannounced driver update. Interlink presenters were unable to attend the call due to technical difficulties. We will try to reschedule them for a future call—hopefully the December call. As of October 31, all back-orders for Interlink signature pads were filled.

### **3. Upgrading Service Pack 1 for the iMedConsent Server**

Please read the related document on the Dialog Medical Knowledge Base ([support.dialogmedical.com](http://support.dialogmedical.com)) to learn about installing this Service Pack.

### **4. Customizing Consent Forms for Providers**

It is not permissible to create provider-specific consent forms in your local iMedConsent library. If a particular treatment/procedure is performed in a different manner than is described in the consent form, please report this to Dialog Medical and request them to produce a variant form ([queue.content@dialogmedical.com](mailto:queue.content@dialogmedical.com)).

### **5. Upgrading to Windows XP**

Sites should not have any iMedConsent problems when upgrading to Windows XP.

### **6. Can Nurses Sign Consent forms?**

Nurses and PAs may sign consent forms for treatments/procedures if they have been granted specific clinical privileges to perform the treatment or procedure. In other words, if they can perform the treatment/procedure, they can sign the consent form as the “Signing Practitioner”.

### **7. Telehealth Consent**

The consent for home Telehealth is scheduled for release in January 2006, but if all goes well, it should be included in the December patch update.

**8. Monitoring the Background Processor and Backing-Up the iMedConsent Server**

There was a long conversation about this topic. David Sommers will be sending a follow-up email to the listserv to summarize his presentation to the group and list the references he mentioned on the call.

**9. Wireless Advance Directive Implementation**

There was a brief discussion about the implementation of the Advance Directives. Peggy Wrana indicated that they have fully implemented Advance Directives in Boston and the social workers are pleased with the program. It was noted, however, that the phone number of the designated Health Care Agent (HCA) was not imported into the progress note. Boston implemented a “work-around” by instructing social workers to include the phone number immediately after the HCA’s name (since the HCA name is imported into the progress note). Doug Aanes from Milwaukee pointed out that the administrator can add the phone number field to the progress note. If you need help doing so, please contact Dialog Medical Support ([enterprise@dialogmedical.com](mailto:enterprise@dialogmedical.com)).

**10. Signature “Skipping”**

A participant on the call asked why users can or would use the “Skip” functionality in the signature capture screen. We are going to be evaluating this nationally and will consider a modification of this functionality to make it less likely to produce end-user frustration.